

Superior Court of the County of Sacramento

This document contains the court's responses to the questions we included in a survey regarding the services that the Administrative Office of the Courts (AOC) indicates providing to the courts. Our survey asked each of the trial courts, the courts of appeal, and the Supreme Court to indicate which services that each court has used. In addition, our survey asked each court to indicate whether or not it values each service. Other questions in the survey asked about the quality of the services that AOC provides and the importance of the services to the court's operations.

After the courts responded to our survey, we identified, in consultation with the AOC, eight services in our survey that do not apply to the trial courts. We excluded these eight services from the analyses that support the survey-related tables and figures that appear in our audit report.

Finally, for a copy of the survey instrument please follow this [link](#).

Q3: Access Services

1. Self-Help legal, training, program, education support	Have used this service
2. Sargent Shriver Civil Counsel Pilot Program	Have used this service, Consider service to be valuable
3. Self-Help Center, Family Law Information Centers, Model Self-Projects Funding	Have used this service
5. Judicial Branch Self-Help Website and resources	Have used this service, Consider service to be valuable
6. On-line Document Assembly/Forms Completion Programs	Have used this service, Consider service to be valuable
7. American with Disabilities Act subject matter expertise provided in response to individual court requests for assistance with resolving a specific ADA issue, and ADA training specialized for individual trial courts	Have used this service, Consider service to be valuable
8. Administration and management of the JusticeCorps volunteer program	Have used this service
9. Plain language forms and instructions	Have used this service

Q4: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Satisfactory

Q5: How important, overall, is this group of services to your trial court operations?

(no label) Neutral

Q6: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

1. The Sargent Shriver Pilot Program has been important to Sacramento Superior Court's ability to expand services for self-represented litigants in unlawful detainer (landlord-tenant) cases. 2. Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts. 3. To the extent budget cuts impact each court's ability to remain open and fully service its community, the cuts make everything else at the very least somewhat less important, if not superfluous.

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Q7: Audit Services

- | | |
|---|------------------------|
| 11. Regular financial, operational, and compliance audits | Have used this service |
| 13. Non-audit consultative reviews | Have used this service |
| 14. Technical advice regarding audit, accounting compliance, and operational requirements | Have used this service |

Q8: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)	Satisfactory
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Q9: How important, overall, is this group of services to your trial court operations?

(no label)	Somewhat Unimportant
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Q10: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)	No Change
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Additional Comments

Audit services are not valuable to the court because the court has its own internal audit unit to ensure that it remains in compliance with statutory requirements, the California Rules of Court, and Judicial Council policies and procedures.

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Q11: Capital Projects and Facilities Services

- | | |
|--|---|
| 16. Fiscal management, oversight and accountability functions for the judicial branch capital outlay program including cash flow projections for various construction funds | Have used this service |
| 17. Site selection, due diligence and negotiation of acquisition agreements for capital projects and staff services to Project Advisory Groups comprised of court and justice partner stakeholders | Have used this service, Consider service to be valuable |
| 18. Management of California Environmental Quality Act responsibilities to comply with regulatory statute, including community hearings on capital project impacts | Have used this service, Consider service to be valuable |

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19. Creation, management and implementation of related procedures reflecting best practices for new courthouse design and construction	Have used this service
20. Preparation of fiscal data for Five Year Infrastructure Plan and fiscal documents	Have used this service, Consider service to be valuable
21. Selection of capital building systems and equipment based on life-cycle analysis of long-term costs	Have used this service, Consider service to be valuable
22. Development and implementation of risk management for capital projects and court facilities	Have used this service, Consider service to be valuable
25. Subject matter expertise on health and safety issues and technical assistance relating to fire prevention	Have used this service
26. Operations and maintenance of court facilities which includes physical, financial, and contractual management and delivery of routine operations and maintenance services, and provision of utilities and insurance	Have used this service
27. Management of 24/7 call center for maintenance of branch facilities	Have used this service, Consider service to be valuable
28. Monitoring of ongoing compliance with state and local environmental regulations which pertain to the operational life of a facility	Have used this service, Consider service to be valuable
29. Negotiation and administration of AOC and court-funded leases, licenses, and other occupancy, and renegotiation of leases to generate space reduction and rent savings	Have used this service, Consider service to be valuable
32. Development, implementation, and management of the preventive maintenance program for assets	Have used this service
33. Management of 22 parking facilities across the state for court, jury, and public parking spaces	Have used this service, Consider service to be valuable
36. Maintenance and administration of the Computer Aided Facility Management (CAFM) System to dispatch Service Work Order requests and authorize lease payments	Have used this service, Consider service to be valuable
37. Sustainability program to manage utility resource demands, implementing energy conservation modifications to reduce long-term energy costs	Have used this service, Consider service to be valuable

Q12: Delivery of professional project management and related services for capital projects, including:

38. Architectural and engineering design services	Have used this service, Consider service to be valuable
39. Environmental analyses of potential courthouse construction sites	Have used this service, Consider service to be valuable
40. Construction inspection services program for capital projects, facility modification, and facility management programs	Have used this service, Consider service to be valuable
41. Functional and space planning and programming	Have used this service
42. Approval by authorities having jurisdiction	Have used this service, Consider service to be valuable
43. Sustainable design and design approval	Have used this service
44. Construction execution delivery including commissioning services	Have used this service, Consider service to be valuable

Q13: Establishment and implementation of policies for the judicial branch capital program, including:

48. Prioritization Methodology	Have used this service
49. Trial Court Facilities Standards	Have used this service, Consider service to be valuable
50. Site Selection and Acquisition	Have used this service, Consider service to be valuable
51. Contracting	Have used this service, Consider service to be valuable
52. Seismic Analysis of Leases	Have used this service, Consider service to be valuable

Q14: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Satisfactory

Q15: How important, overall, is this group of services to your trial court operations?

(no label) Neutral

Q16: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

We wish to note that the structure and wording of the Survey Questionnaire is such that it is exceedingly difficult to provide answers that are both meaningful and accurate as respects Capital Projects and Facilities Services. This is so because the questionnaire asks whether the responding court considers an identified service to be "valuable," but that term is subject to multiple constructions when considered in relation to court facilities. Accordingly, the foregoing answers proceed from the premise that a given service is valuable if it is in fact "needed," in the sense that it would have to be provided by another entity if not provided by the AOC. Conversely, the foregoing answers should not be understood to indicate any conclusion that a given service is valuable in the sense that it is provided in the most efficient or cost effective manner. In this respect, our court believes that all such services and related contracts should be examined as part of the Bureau's audit to ensure that the identified services are delivered at costs comparable to those available in the private sector in the relevant geographic market, both from the standpoint of overall costs and staffing levels. Only in this way can the Bureau's audit inform the Joint Legislative Audit Committee and policymakers of the Judicial Council's "efficiency and effectiveness." An additional complicating factor is that questions pertaining to ongoing maintenance of existing facilities (Items 16 through 37, inclusive,) are combined with questions relating to project management for ongoing or anticipated capital projects (items 38 through 53, inclusive). As to these latter items, this court believes that great care must be taken to ensure that design decisions for capital projects take into account the projected life of the capital project (as opposed to immediate need alone), any operational costs flowing from a given design decisions, and the interests of all stakeholders in the design and construction of the capital improvement. The implementation of these project best practices is critical to the effort to eliminate avoidable inefficiencies that are certain to arise from the failure to consider all of the relevant factors.

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Q17: Collaborative Courts Services

55. Legal, training, and program assistance to support Dependency and Juvenile Drug Courts

Have used this service

57. Legal, training, and program assistance to support Adult and Juvenile Justice Drug Courts

Have used this service

61. Legal, training, and program assistance to support Reentry Courts for parolees and realigned populations

Have used this service, Consider service to be valuable

65. Substance Abuse Focus Grants funding

Have used this service, Consider service to be valuable

Q18: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)

Satisfactory

Q19: How important, overall, is this group of services to your trial court operations?

(no label)

Neutral

Q20: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q21: Communications Services

70. Research, drafting and distribution of the weekly email briefing (Court News Update) on judicial administration and related topics, and urgent updates and briefings as requested (Court News Alerts, Court News Briefs) to the judicial branch

Have used this service

73. Management and content updates on the California Courts, Serranus, and AOC Intranet websites for programs, projects, and initiatives

Have used this service, Consider service to be valuable

Q22: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)

Satisfactory

Q23: How important, overall, is this group of services to your trial court operations?

(no label)

Somewhat Important

Q24: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q25: Criminal Justice Services

79. Technical assistance, training, legal advice, and subject matter expertise on criminal justice realignment including data collection, analysis, and information dissemination Have used this service

80. Written and oral legal advice provided to individual trial courts on a case-by-case basis on a wide array of criminal law and procedure issues, including new statutory requirements and responsibilities Have used this service

83. Data collection and reporting on probation revocations, sentencing outcomes, and other criminal law related issues (California Corrections Performance Incentive Act and criminal justice realignment) Have used this service

Q26: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) No Opinion

Q27: How important, overall, is this group of services to your trial court operations?

(no label) Unimportant

Q28: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

These services are the result of statutory reporting requirements that are the responsibility of the Judicial Council. Use of these services by the courts is required and actually requires courts to expend resources to provide the data needed for these reports. This negatively impacts the court's ability to fulfill its statutory duties under California law.

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Q29: Education and Training Services

88. Judicial ethics training as required for participants in the Commission on Judicial Performance Insurance Program	Have used this service, Consider service to be valuable
89. Institute for Court Management certification program for court managers	Have used this service, Consider service to be valuable
90. Court Clerk Training Institute	Have used this service, Consider service to be valuable
91. Court manager and supervisor training	Have used this service, Consider service to be valuable
92. ADA Annual Statewide Training and consulting for ADA coordinators	Have used this service, Consider service to be valuable
93. Statewide broadcasts for Trial and Appellate Court judicial officers, CEOs and court staff	Have used this service, Consider service to be valuable
95. Development of customized training for the courts (e.g., judicial education, management training, cultural competency training)	Have used this service
96. Collaborative statewide, regional, and distance education and multi-disciplinary programs with state and national partners	Have used this service, Consider service to be valuable
98. Development of online educational resources for judges, court staff, supervisors and managers	Have used this service, Consider service to be valuable
100. Judicial publications: Benchguides, Bench Handbooks, Benchbooks, Civil Proceedings Benchbooks	Have used this service, Consider service to be valuable
101. Development of online benchtools for judges to use, including scripts, flow charts and checklists	Have used this service, Consider service to be valuable
102. Development of public guides for children in court, victims' services, and court proceedings for families	Have used this service, Consider service to be valuable
104. Web Ex programmatic instructional support	Have used this service, Consider service to be valuable
106. Meeting planning, registration and conference services for all education programs, Judicial Council meetings and other AOC meetings	Have used this service, Consider service to be valuable
107. Audio visual support for education and meetings in conference centers, off-site education and outreach, including audio for public broadcast of Judicial Council	Have used this service

Q30: Statewide training for new Judicial Officers, including:

109. New Judge Orientation	Have used this service, Consider service to be valuable
110. Primary Assignment Orientations (civil, criminal, probate, dependency, delinquency, family)	Have used this service, Consider service to be valuable
111. B.E. Witkin Judicial College	Have used this service, Consider service to be valuable

Q31: Statewide education for experienced Judicial Officers and Judicial Attorneys, including:

113. Criminal Assignment Courses	Have used this service, Consider service to be valuable
114. Qualifying Ethics Training	Have used this service, Consider service to be valuable
115. Complex Civil and Advanced Civil	Have used this service, Consider service to be valuable
116. California Environmental Quality Act (CEQA)	Have used this service, Consider service to be valuable
117. Domestic Violence courses	Have used this service, Consider service to be valuable
118. Institutes (in civil, criminal, juvenile, family, probate, and rural courts)	Have used this service, Consider service to be valuable

Q32: Statewide Education for Judicial Leaders, including:

120. PJ/CEO Court Management Program	Have used this service, Consider service to be valuable
121. Supervising Judges Institute	Have used this service, Consider service to be valuable

Q33: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)	Satisfactory
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Q34: How important, overall, is this group of services to your trial court operations?

(no label)	Somewhat Important
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Q35: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

1. Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts. 2. It has been observed that Judicial Council personnel sit in on judicial training sessions yet appear to do nothing. This appears to be a waste of resources. 3. The cuts have reduced the number of in-person education programs and the frequency of all programs and institutes. The in-person communication at such meetings is a valuable learning tool in addition to the programs and the reductions have reduced the overall value of the continuing education programs to judicial officers.

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Q36: Family Services

122. AB 1058 Legal, Program Support and Funding and Administration for Child Support Commissioners and Family Law Facilitators

Have used this service, Consider service to be valuable

123. Access to Visitation Program

Have used this service

125. Family and Juvenile court judicial and staff workload study and needs assessment

Have used this service

126. Family Law websites (including Families Change and Parent Orientation video) content, maintenance and administration

Have used this service

Q37: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)

Satisfactory

Q38: How important, overall, is this group of services to your trial court operations?

(no label)

Neutral

Q39: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q40: Fiscal Services

132. Budgeting	Have used this service, Consider service to be valuable
133. Centralized Treasury	Have used this service, Consider service to be valuable
134. Payroll and controller services	Have used this service, Consider service to be valuable
135. Master contracts/procurement assistance	Have used this service, Consider service to be valuable
136. Financial Management - accounting and reporting	Have used this service, Consider service to be valuable
137. Accounts Payable support	Have used this service
138. Trust Accounting support	Have used this service
139. Financial policies and procedures	Have used this service
140. Fiscal training and assistance	Have used this service
141. Grants Administration	Have used this service, Consider service to be valuable
142. Enhanced Collections guidelines and assistance for courts and counties	Have used this service
143. Provision and maintenance of financial information available through the judicial branch website	Have used this service, Consider service to be valuable

Q41: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Satisfactory

Q42: How important, overall, is this group of services to your trial court operations?

(no label) Somewhat Important

Q43: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q44: Human Resources Services

- | | |
|---|---|
| 144. Labor relations and collective bargaining services | Have used this service |
| 145. Employee relations/investigations/progressive discipline/leave management | Have used this service |
| 146. Judicial payroll and benefits | Have used this service, Consider service to be valuable |
| 147. Pay and benefits management and administration for employees | Have used this service |
| 148. Trial court payroll services through Phoenix or ADP | Have used this service |
| 150. Judicial Branch Workers' Compensation program oversight and administration | Have used this service, Consider service to be valuable |

Q45: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Satisfactory

Q46: How important, overall, is this group of services to your trial court operations?

(no label) Somewhat Important

Q47: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

Ms. Rowena Tabar at the Judicial Council is exceptional in providing service to the Judges in the areas of benefits and payroll.

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Q48: Information Technology Services

152. California Courts Protective Order Registry (CCPOR)	Have used this service, Consider service to be valuable
153. Judicial Branch Statistical Information System (JBSIS)	Have used this service
154. Phoenix Financial, procurement and HR/Payroll System	Have used this service, Consider service to be valuable
155. Computer- Aided Facilities Management System (CAFM)	Have used this service, Consider service to be valuable
159. California Courts Technology Center (CCTC) including disaster and security services and data integration services	Have used this service
160. Network hosting, security, and support	Have used this service, Consider service to be valuable
161. Technology hardware updates program	Have used this service, Consider service to be valuable
162. Case management systems support: Sustain, V2, V3	Have used this service
163. Support to California Law Enforcement Telecommunications System (CLETS)	Have used this service, Consider service to be valuable

Q49: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Fair

Q50: How important, overall, is this group of services to your trial court operations?

(no label) Somewhat Important

Q51: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

The Judicial Council needs to ensure that any termination of financial support for V3 or the CCTC is cost-neutral to the courts that volunteered to participate in the CCMS program.

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Q52: Juvenile Services

167. Court-Appointed Special Advocates (CASA) program administration, funding and education Have used this service

169. Court appointed dependency counsel funding, budgeting, and program management Have used this service

170. Dependency Representation, Administration, Funding, and Training (DRAFT) program Have used this service

171. Juvenile Dependency Counsel Collections Programs Have used this service

174. Information and technical assistance to juvenile courts Have used this service

176. Chief Justice's Keeping Kids in School and Out of Court Initiative Have used this service, Consider service to be valuable

Q53: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Satisfactory

Q54: How important, overall, is this group of services to your trial court operations?

(no label) Very Important

Q55: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q56: Language Services

- | | |
|---|------------------------|
| 182. Statewide Language Coordination | Have used this service |
| 185. Certified and Registered Master List Maintenance of Court Interpreters | Have used this service |
| 186. Cross-Assignment of Court Interpreter Employees | Have used this service |

Q57: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Fair

Q58: How important, overall, is this group of services to your trial court operations?

(no label) Very Important

Q59: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q60: Legal Services

189. Legal support with claims including investigations and responses	Have used this service, Consider service to be valuable
190. Management of labor-related matters (such as Public Employment Relations Board hearings and arbitrations)	Have used this service, Consider service to be valuable
192. Litigation management, including selection and direction of outside counsel to defend courts, judicial officers, court employees, and council members	Have used this service, Consider service to be valuable
195. Legal advice and consultation on transactional business issues, including real estate transactions, solicitations, contracting and the procurement of goods and services, and Court/County MOUs	Have used this service, Consider service to be valuable
196. Legal advice and representation regarding external audits/investigations	Have used this service
197. Assistance with responding to subpoenas and disqualification statements	Have used this service, Consider service to be valuable
202. Management of the Commission on Judicial Performance Insurance Program	Have used this service, Consider service to be valuable

Q61: Subject matter expertise and technical assistance with issues, including:

Respondent skipped this question

Q62: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Good

Q63: How important, overall, is this group of services to your trial court operations?

(no label) Very Important

Q64: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

We assume that items 203-214 are not related to the Judicial Council's bench guides, manuals, and/or institutes, all of which were rated by the court in item #100.

Q65: Legislative and Budget Advocacy Services

218. Liaison and strategic advice assistance on facilities issues, court construction and maintenance

Have used this service, Consider service to be valuable

220. Staff support to the Bench-Bar Coalition

Have used this service, Consider service to be valuable

Q66: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)

Good

Q67: How important, overall, is this group of services to your trial court operations?

(no label)

Neutral

Q68: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

Legislative advocacy staff have given substantial assistance with matters related to the construction of the Sacramento Criminal Courthouse.

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Q69: Mandated Reporting

227. Judgeship Needs in the Superior Courts

Have used this service

239. 5-Year Language Use and Needs Study

Have used this service, Consider service to be valuable

Q70: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)

Satisfactory

Q71: How important, overall, is this group of services to your trial court operations?

(no label)

Neutral

Q72: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label) No Change

Additional Comments

These services are the result of statutory reporting requirements that are the responsibility of the Judicial Council. Use of these services by the courts is required and actually requires courts to expend resources to provide the data needed for these reports. This negatively impacts the court's ability to fulfill its statutory duties under California law.

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Q73: Operations Support Services

243. Assigned Judges Program	Have used this service, Consider service to be valuable
245. Preparation and distribution of Oral Argument Calendar, Summary of Cases Accepted, Conference List, and Notice of Forthcoming Filings for Supreme Court	Have used this service, Consider service to be valuable
247. Civil Case Coordination	Have used this service, Consider service to be valuable
248. Management of Petitions for Coordination of Complex Civil Cases	Have used this service, Consider service to be valuable
250. Vexatious Litigants List administration	Have used this service, Consider service to be valuable

Q74: Analytical and administrative support to:

259. Presiding Judges	Have used this service, Consider service to be valuable
261. Trial Court Presiding Judge Advisory Committee	Have used this service, Consider service to be valuable

Q75: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label) Good

Q76: How important, overall, is this group of services to your trial court operations?

(no label) Very Important

Q77: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q78: Research and Data Services

266. Judicial Branch Statistical Information System technical assistance, maintenance and reporting

Have used this service, Consider service to be valuable

Q79: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)

Satisfactory

Q80: How important, overall, is this group of services to your trial court operations?

(no label)

Neutral

Q81: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)

No Change

Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q82: Security Services

275. Judicial Online Privacy Protection Program	Have used this service, Consider service to be valuable
279. Screening Equipment Replacement Program	Have used this service

Q83: Please select the rating that best reflects the overall quality of service that you have received for this group of services. If you have not used any of the above services, please select the "no opinion" option.

(no label)	Good
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Q84: How important, overall, is this group of services to your trial court operations?

(no label)	Neutral
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Q85: Have cuts to your budget made this group of services, overall, more important or less important to your operations?

(no label)	No Change
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Additional Comments

Cuts to the court's budget have been so pervasive that they have negatively impacted the court's ability to perform its basic functions. The court has insufficient remaining employees to process family law judgments, the backlog of such judgments exceeds 1,300 judgments and is growing daily. Courtrooms are closed daily due to lack of clerks and/or court reporters; civil documents often wait several months before handling by remaining staff. Against this background, the court notes that while the Judicial Council-provided services described in this survey may be of some importance to its operations, they are generally less important than the courts' core operational functions. If it comes down to a choice between funding these services or funding the courts' core functions, the choice must be made to fund the courts.

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Q86: Were you aware that the AOC provides to the trial courts all of the services included in this survey?	No
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Q87: Are there any services that the AOC does not provide that you believe would be useful to the trial courts?	No
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Q88: Please list any additional services, not currently offered by the AOC, that you believe would be useful to the trial courts.	<i>Respondent skipped this question</i>
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Q89: So that we can better understand the extent to which trial courts are currently obtaining support services from entities other than the AOC, please tell us: do you contract with other courts, or have any other working relationships with other courts, in order to receive services? Yes

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Q90: Please list all of the services that you receive through a contract, or other working relationship, with another court(s):

Child Custody Recommending Counsel for Conflict Cases: provided by Placer County Superior Court.

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Q91: The following is an alphabetized list of all AOC offices. Please evaluate the services that each office provides according to their overall importance to the operations of your court.

Center for Families, Children & the Courts	Neutral
Center for Judiciary Education and Research	Very Important
Court Operations Special Services Office	Unaware of this office
Criminal Justice Court Services Office	Unaware of this office
Executive Office	Somewhat Important
Fiscal Services Office	Somewhat Important
Human Resources Services Office	Neutral
Information Technology Services Office	Neutral
Internal Audit Services	Unimportant
Judicial Branch Capital Program Office	Very Important
Judicial Council Support Services	Unaware of this office
Legal Services Office	Very Important
Office of Administrative Services	Unimportant
Office of Appellate Court Services	Unaware of this office
Office of Communications	Unimportant
Office of Governmental Affairs	Neutral
Office of Real Estate and Facilities Management	Somewhat Important
Special Projects Office	Unaware of this office
Trial Court Administrative Services Office	Unaware of this office
Trial Court Liaison Office	Unaware of this office

Q92: Additional Comments

Respondent skipped this question